

FIELD SERVICE REPRESENTATIVE POLICY

At TAMCO, we are committed to achieving a Zero-Incident culture. The safety of our people, customers, and partners is our highest priority. To ensure safe operations at all times, our Field Service Representatives (FSRs) shall strictly follow these rules:

Our commitment to Safety & Occupational Health

Preparing for Work

- Before starting any task, make sure to do a detailed safety check. Work can only begin after getting formal approval through a valid work permit from the customer or an authorized representative.

Safety Guidelines to Follow

- Do not work on live equipment, especially during repair, changes, or installation tasks.
- During testing in live conditions, CAT2 rated Personal Protective Equipment (PPE) as required.
- Before beginning any work, ensure all equipment is turned off, unplugged, and secured following the safety protocol.
- All Field Service Representatives must wear the provided PPE at all times.

Authority to Stop Work

- Every worker has the right and duty to stop any activity they think is unsafe. No one will face consequences for stopping operations that are considered dangerous.

Commitment to Continuous Safety

- All activities must follow Malaysian regulations and recognized safety standards. TAMCO is dedicated to improving safety rules and expects everyone to:
 - Get involved in safety planning activities.
 - Report any hazards or unsafe conditions immediately without fear of consequences.



WONG JUN PIN

CEO of TAMCO Malaysia

Review Date : August 2025

Next Review : August 2026