

QUALITY POLICY

This policy is supported by a dedicated management team and a robust management system that we consistently enhance and innovate to meet the expectations of our stakeholders. With a strong quality culture and unwavering management commitment, we are committed to continuous improvements in compliance with the ISO 9001 Quality Management System.

Our Key Focus:

- 1. Customer First:** TAMCO is committed to provide safe and reliable power distribution products and solutions, consistently exceeding the requirements of our customers and all stakeholders, while striving to continuously enhance our international reputation.
- 2. Quality:** Quality is the shared responsibility of all employees across the TAMCO process, spanning from the offer life cycle to product delivery on-site. Every individual is accountable for upholding the highest level of work quality. We believe that quality is paramount to ensuring the safety of our customers at their sites.
- 3. People:** Our employees are our most valuable asset, and we are dedicated to continuously developing our team to excel in their roles, while fostering an environment that encourages creativity, ongoing improvement, and a Customer First mindset. We empower our teams by developing superior customer- driven skills and removing internal barriers to prioritize addressing customer needs.
- 4. Continuous Improvement:** We are committed to continuous improvement in all aspects of our business. Through regular reviews, feedback, and the implementation of innovative solutions, we strive to enhance our processes, products, and services to remain at the forefront of our industry.



WONG JUN PIN

CEO of TAMCO Malaysia

Review Date : August 2025

Next Review : August 2026

